



Solomon Airlines Bulky Item Terms & Conditions

Baggage Allowance and Charges

Solomon Airlines provides a generous baggage allowance across all booking classes. Additional charges apply if your baggage exceeds the standard size dimensions specified.

Any 'one' piece exceeding 158cm (62in) but not exceeding 277cm (109in) in total dimensions (Length + Width + Height) such as surfboards, scuba tanks, guitars, oversized suitcases, are classified as a 'bulky' item.

Ensure each baggage item is labeled with your name and mobile number (inside and outside) before check-in.

Eligibility

The bulky item service is available only on Solomon Airlines flights (designated "IE") on select routes. It is not available on interline or codeshare flights or for connecting flights operated by other airlines. Passengers with two separate tickets for their journey are ineligible.

Charges

- Bulky item fees are charged per item at the time of check in
- Children pay the same rate as adults, with no additional discounts.
- Oversized items must comply with Solomon Airlines' Conditions of Carriage (flysolomons.com/bookings/conditions-of-carriage) and Dangerous Goods Regulations (flysolomons.com/flight-information/security).

Voluntary Changes

- Changes to your ticket and bulky item voucher must be made simultaneously, ensuring all details are correct and valid.
- Contact a Solomon Airlines office for bookings made online or directly, or your travel agent for agency bookings.
- Changes are permitted only for the same booking reference, origin, destination, and Solomon Airlines-operated flights.
- Changes are subject to aircraft space availability and cannot involve passenger detail changes or transfers.
- All other fare and carriage conditions apply.

Involuntary Changes

If a Solomon Airlines flight is changed, canceled, or disrupted within 24 hours of departure, your bulky item voucher will be transferred to the new flight. Contact Solomon Airlines for assistance.

Cancellations

Bulky item purchases are non-refundable, non-transferable, and non-exchangeable, including unused size allowances. Fees are not refunded if you:



- Cancel your flight;
- Are a no-show;
- Decide you no longer need excess baggage.

Exceptions

Bulky item fees are refundable only if:

- You have a refundable ticket and request a refund for both the ticket (per fare rules) and bulky item.
- Solomon Airlines cannot carry your prepaid bulky item due to aircraft changes, cancellations, flight disruptions, or operational/safety/security reasons.

How to Purchase Bulky Items

- **Airport:** At the Airport Service Desk.

Size Restrictions

Baggage exceeding 277cm in dimensions cannot be checked in and must be sent via air freight.

Contacts here: <https://www.flysolomons.com/about-us/contact-us>

Timelines for Purchase

- Airport: 90 minutes before departure.

General

- Present your e-ticket and electronic miscellaneous charge document at check-in as proof of prepayment.
- Additional baggage may be limited based on aircraft type.
- All fare conditions apply.
- Solomon Airlines reserves the right to modify rates, terms, and conditions without notice.

This policy is accurate as of November 1, 2025, but subject to change without notice.